

## **Privacy Policy**

Effective Date: 6/6/2025

Central Security Communications Inc. ("Company," "we," "our," or "us") is committed to protecting the privacy and security of your personal information. This Privacy Policy describes how we collect, use, disclose, and safeguard your information when you visit our website or use our monitoring services.

We operate in accordance with the Colorado Privacy Act (CPA) and applicable U.S. privacy laws. By using our site and services, you consent to the data practices described in this policy.

### **1. Information We Collect**

We may collect the following types of information:

**Personal Identifiable Information (PII):**

Includes your name, email address, phone number, mailing address, and any other information you voluntarily provide through forms on our site, employment applications, or service requests.

**Account & Alarm Data:**

For our monitoring services, we may collect client information including contact lists, location data, alarm event details, and custom instructions necessary to provide our services accurately.

**Technical Data:**

Includes IP address, browser type, access times, and pages viewed—automatically collected via cookies or server logs for security and operational purposes.

### **2. How We Use Your Information**

We use the information we collect only for the following purposes:

To provide, operate, and maintain our monitoring and billing services

To respond to inquiries, questions, or requests

To process employment applications

To comply with legal and regulatory obligations

To improve our services and internal operations

We do not sell, rent, or share your personal information with third parties for marketing purposes.

### **3. Data Sharing and Disclosure**

We do not disclose your personal information to third parties except in the following cases:

With service providers who assist in operating our business and who are bound by confidentiality agreements

To comply with law enforcement, legal processes, or regulatory requirements

With your explicit consent

As required to fulfill contracted monitoring or third-party billing services

### **4. Your Privacy Rights**

If you are a resident of Colorado or other applicable U.S. states, you may have the right to:

Access the personal data we have about you

Correct inaccuracies in your data

Request deletion of your personal information

Opt out of data processing for profiling or targeted advertising (if applicable — note: we do not currently engage in this)

To exercise your rights, please contact us using the contact details provided below.

#### **5. Data Retention**

We retain personal information only for as long as necessary to fulfill the purposes described in this policy, unless a longer retention period is required or permitted by law.

#### **6. Data Security**

We implement reasonable physical, electronic, and administrative safeguards to protect your personal information. While we strive to protect your data, no method of transmission over the internet is 100% secure.

#### **7. Children's Privacy**

Our website and services are not intended for children under the age of 13. We do not knowingly collect or solicit personal information from children.

#### **8. External Links**

Our website may contain links to third-party sites. We are not responsible for the privacy practices or content of those external sites. Please review their policies before submitting any personal information.

#### **9. Changes to This Privacy Policy**

We may update this Privacy Policy from time to time. When we do, we will revise the "Effective Date" at the top of the policy. We encourage you to review this page periodically.

#### **10. Contact Us**

If you have any questions or wish to exercise your privacy rights, please contact:

Beth Williams  
Central Security Communications Inc.  
1117 8th Ave, Greeley, CO 80631  
Phone: Office: (800) 441-3662  
Email: ewilliams@centralsecurity.com