

Privacy Policy

Effective Date: 6/27/2025

Central Security Communications Inc. ("Company," "we," "our," or "us") is committed to protecting the privacy and security of your personal information. This Privacy Policy describes how we collect, use, disclose, and safeguard your information when you visit our website or use our monitoring services. We operate in accordance with the Colorado Privacy Act (CPA) and applicable U.S. privacy laws. By using our site and services, you consent to the data practices described in this policy.

We are committed to protecting your privacy. Mobile information, including phone numbers provided for SMS registration, will not be shared with third parties for marketing or promotional purposes under any circumstances.

Your data will not be transferred to external organizations. We have implemented strict measures to prevent any unauthorized data sharing.

You have the right to opt out of SMS messaging campaigns at any time. To stop receiving messages, reply STOP or UNSUBSCRIBE to any received message.

By providing your phone number, you consent to receive conversational messages from Central Security Communications. Message frequency may vary. On average, you may receive 1-2 messages per month. Message and data rates may apply.

To opt out of receiving messages, text STOP at any time.

For assistance, text HELP.

For more information about how your data is handled, please review our privacy policy at

https://centralsecurity.com/files/2025/06/Privacy_Policy_TI_CENTRA047_-_Google_Docs.pdf

1. Information We Collect We may collect the following types of information: Personal Identifiable Information (PII): Includes your name, email address, phone number, mailing address, and any other information you voluntarily provide through forms on our site, employment applications, or service requests. Account & Alarm Data: For our monitoring services, we may collect client information including contact lists, location data, alarm event details, and custom instructions necessary to provide our services accurately. Technical Data: Includes IP address, browser type, access times, and pages viewed—automatically collected via cookies or server logs for security and operational purposes.

2. How We Use Your Information We use the information we collect only for the following purposes: To provide, operate, and maintain our monitoring and billing services To respond to inquiries, questions, or requests To process employment applications To comply with legal and regulatory obligations To improve our services and internal operations We do not sell, rent, or share your personal information with third parties for marketing purposes.

3. Data Sharing and Disclosure We do not disclose your personal information to third parties except in the following cases: With service providers who assist in operating our business and who are bound by confidentiality agreements To comply with law enforcement, legal processes, or regulatory requirements With your explicit consent As required to fulfill contracted monitoring or third-party billing services

4. Your Privacy Rights If you are a resident of Colorado or other applicable U.S. states, you may have the right to: Access the personal data we have about you Correct inaccuracies in your data Request deletion

of your personal information Opt out of data processing for profiling or targeted advertising (if applicable — note: we do not currently engage in this) To exercise your rights, please contact us using the contact details provided below.

5. Data Retention We retain personal information only for as long as necessary to fulfill the purposes described in this policy, unless a longer retention period is required or permitted by law.

6. Data Security We implement reasonable physical, electronic, and administrative safeguards to protect your personal information. While we strive to protect your data, no method of transmission over the internet is 100% secure.

7. Children's Privacy Our website and services are not intended for children under the age of 13. We do not knowingly collect or solicit personal information from children.

8. External Links Our website may contain links to third-party sites. We are not responsible for the privacy practices or content of those external sites. Please review their policies before submitting any personal information.

9. Changes to This Privacy Policy We may update this Privacy Policy from time to time. When we do, we will revise the "Effective Date" at the top of the policy. We encourage you to review this page periodically.

10. Contact Us If you have any questions or wish to exercise your privacy rights, please contact:

Beth Williams

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